



ROBERT WISBEY

Freelance Technical Writer

PROFILE

20 years of experience in information technology, medical, microelectronics, scientific, and telecom sectors.

Diverse skill set including technical writing, peer reviewing, usability testing, and verification testing.

Experienced in industry-standard methodologies such as single-sourcing, DITA/XML and information mapping.

Follows existing style guides or creates style guides if needed.

TOOLS

- Adobe FrameMaker
- Adobe InDesign
- Adobe Photoshop
- Adobe Acrobat
- Affinity Publisher
- Gimp
- Affinity Designer
- Affinity Photo
- Arbotext Editor
- Emplois CLS
- oXygen Editor
- Astoria CMS
- Microsoft Office
- SVN

PERSONAL SKILLS

Punctual, rigorous, pro-active, technical, problem solving, fast learning, autonomous, team player.

TECHNOLOGIES

Hardware, software, operating systems, network management, web servers, J2EE application servers, databases, electro-mechanics.

LANGUAGES



ONLINE PRESENCE

- github.com/robertwisbey
- [linkedin.com/in/robertwisbey](https://www.linkedin.com/in/robertwisbey)

EDUCATION

- Ph.D. in Physical Chemistry
 Kings College, London Feb 1995 - Feb 1998
- M.Sc. in X-ray Science & Technology
 Kings College, London Sept 1993 - Oct 1994
- B.Sc. in Physics & Laser Physics
 Swansea University Sept 1990 - June 1993

HOBBIES

Reportage photography, website design, development of environmental sensors using ESP8266 based SoCs and C++ programming, endurance sports science, vegan cuisine, gardening, and reading.



WORK EXPERIENCE

GENERAL ELECTRIC HEALTHCARE, BUC, FRANCE Nov 2005 - Apr 2018

Wrote service manuals, pre-installation manuals, operator manuals, and DICOM conformance statements for X-ray mammography imaging products Senographe DS, Senographe Essential, Senographe Pristina, and their stereotaxy, contrast enhanced spectral mammography and tomography options.

Participated in the first installations of Senographe Essential and Mobile Senographe Essential, and numerous service validation events. Worked closely with engineering, service and manufacturing teams. Provided feedback on service parts product structure, and system installation workflow. Managed translations for operator manuals.

SYMETRICA SECURITY LTD, SOUTHAMPTON, UK Aug 2014 - Sep 2016

Assisted with proposal writing to secure funding. Wrote an operator manual for the VeriFinder product, a hand-held device that detects radioactive isotopes. Provided usability feedback.

PACE MICROTECHNOLOGY PLC, YORKSHIRE, UK Aug 2005 - Nov 2005

Wrote user guides and specification guides for digital set top box application programming interfaces (APIs). Provided minor API corrections to developers.

CITRIX, CAMBOURNE, UK Mar 2005 - Oct 2005

Wrote the configuration guide for the MetaFrame Presentation Server (MPS) product for common criteria evaluation. Wrote a user guide for the Web Interface for Microsoft SharePoint (WISP) product. The project tasks included the installation and configuration of a secure network, verification, and research to resolve configuration and security issues.

XELAS LTD, LONDON, UK (CEASED TRADING) Aug 2004 - Aug 2005

Assisted start-up company Xelas Ltd with technical and marketing tasks, such as:

- Website creation.
- Development work at IBM Hursley Labs in the UK. Implemented a Scalable Network Attached Storage Solution (SNASS) using rack mounted IBM blade servers running SuSE Linux and clustering software from PolyServe. Wrote a white paper with the results.
- Competitive analysis of existing content management systems within the market place. Defined product specifications for Romanian developers to follow.

WIRELESS INFORMATION NETWORK LTD, UK Dec 2003 - Jan 2004

Wrote a user guide for the Media Console product, a web browser based application that allows creation, management and reporting of SMS events (such as voting and marketing).

ITHEON, WELWYN GARDEN CITY, UK Nov 2003 - Apr 2004

Wrote installation guides, user guides and rule writing guides for the iAM:Servers availability management product, which uses user written rules to examine OpenVMS, UNIX and Windows based computer systems and applications.

ELATA LTD, POOLE, UK (ACQUIRED BY QUALCOMM) Jul 2002 - Aug 2005

Created writing standards. Wrote end user, installation and configuration documentation for the Senses mobile content delivery solution, and Ascent mobile campaign management solution. Provided verification testing and usability feedback.

LOGICA CMG, READING, UK Jan 2001 - Jul 2002

Wrote configuration guides and product brochures for the following mobile infrastructure products: Mobile Commerce Server Platform (MCSP), Protocol Conversion Agent (PCA), Open Messaging Gateway (OMG), and Message Application Router (MAR).

UBINETICS, ROYSTON, UK Feb 2000 - Apr 2000

Designed FrameMaker templates and created writing standards. Wrote a user guide and an installation guide for a 3G Test Mobile device.

NORTEL NETWORKS, SOUTHGATE & HARLOW, UK Apr 1998 - July 2003

Wrote technical documentation covering all aspects of NOR.WEB's Digital PowerLine (DPL) technology. Wrote service manuals, planning and provisioning guides, service fault correlation guides, trouble clearing and module replacement manuals, and user manuals for the following the telecommunications products: Trail Manager, Advanced Optical Systems, TN-64X, TN-16X, and TN-4XE, OPTera LH, Optical Switch Module, and PDMX-E. Participated in verification sessions, and performed peer reviews.

CONTACT

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